

Legal Documentation

No Paws For Concern

A product of Supply Collective Ltd

Last Updated: August 2026

Part 1: Terms and Conditions

1. Introduction

Welcome to No Paws For Concern. These Terms and Conditions govern your use of our website, digital itinerary builder, health trackers, and related services. By registering for an account, you agree to be bound by these terms.

No Paws For Concern is a trading name and product of **Supply Collective Ltd**. All billing, invoicing, and financial transactions related to your use of this service will feature Supply Collective Ltd.

2. Services and Account Tiers

We provide tools designed to assist dog owners in managing their pet's itinerary, health, and well-being. We offer two tiers of access:

- **Free Account:** Provides access to our digital itinerary builder at no cost.
- **Paid Subscription:** Grants premium access to our comprehensive health trackers, exclusive dog training tips, and seasonal care advice.

Important Disclaimer: The health trackers, training tips, and seasonal advice provided by No Paws For Concern are for informational and organisational purposes only. They do not constitute professional veterinary advice. Always consult a qualified veterinarian regarding your pet's health.

3. Pricing and Payments

The premium subscription is priced at **£0.99 per month**.

We are committed to transparent pricing. We will never arbitrarily increase the cost of your subscription. The only circumstance under which our subscription fee may increase is in direct response to an increase in the processing fees charged by our payment gateway provider (Stripe).

In the unlikely event that a price increase is necessary, we will provide you with sufficient advance notice (minimum 30 days) via email, ensuring you have ample time to review the changes and, if you choose, cancel your subscription before any new charges are applied.

4. Cancellation Policy

You may cancel your premium subscription at any time through your account settings. Upon cancellation, you will retain access to premium features until the end of your current billing cycle. Afterward, your account will revert to the free tier, and you will not be billed further.

5. Governing Law

These Terms shall be governed and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Part 2: Privacy Policy

1. Our Commitment to Privacy

At No Paws For Concern (Supply Collective Ltd), we are committed to protecting your privacy and ensuring your personal data is handled securely and responsibly in compliance with the UK General Data Protection Regulation (UK GDPR).

2. Data We Collect

To provide you with our services, we collect the following types of information:

- **Account Information:** Name, email address, and login credentials.
- **Pet Information:** Data you input into our itinerary and health trackers (e.g., dog breed, vaccination dates, weight, and general health notes).
- **Payment Information:** Processed securely via our third-party payment provider, Stripe. We do not store your full credit card details on our servers.

3. How We Use Your Data

We use the data we collect solely for the purpose of delivering and improving our services. This includes:

- Providing access to the itinerary builder and premium health tracking features.
- Processing your £0.99 monthly subscription payments.
- Sending important account notifications, such as policy changes or notice of potential fee increases.

4. Data Protection and Security

The data we collect is protected using industry-standard security measures, including encryption in transit and secure database hosting. We restrict access to your personal information to authorized personnel only.

Third-Party Sharing: We will never sell, rent, or trade your personal data to third parties for marketing purposes. Your data is only shared with essential service providers (such as Stripe for secure payment processing) strictly to facilitate the operation of No Paws For Concern.

5. Your Rights

Under UK data protection law, you have the right to:

- Request access to the personal data we hold about you.
- Request the correction of inaccurate data.
- Request the deletion of your account and associated personal data ("right to be forgotten").

To exercise any of these rights, please contact our support team. We will process your request promptly and in accordance with statutory timelines.